

**SURREY COUNTY COUNCIL****LOCAL COMMITTEE (MOLE VALLEY)**

**DATE:** 13 SEPTEMBER 2017  
**LEAD OFFICER:** ZENA CURRY, AREA HIGHWAY MANAGER

**SUBJECT:** HIGHWAYS UPDATE

**AREA(S) AFFECTED:** ALL DIVISIONS

**SUMMARY OF ISSUE:**

This report summarises the progress of the Local Committee's programme of Highways works for the current financial year 2017/18. It also provides a summary of the progress on the Dorking STP, the Wider Network Benefits Scheme and A24 Resilience Scheme.

**RECOMMENDATIONS:**

**The Local Committee is asked to note the contents of this report.**

**REASONS FOR RECOMMENDATIONS:**

Programmes of work have been agreed in consultation with the Committee, and the Committee is asked to note the progress of the Integrated Transport Scheme programme and revenue maintenance expenditure. It is also asked to note the work that is being carried out on the Dorking STP, the Wider Network Benefits Scheme and the large scale, centrally funded major maintenance schemes.

**1. INTRODUCTION AND BACKGROUND:**

- 1.1 In March 2017, the Local Committee agreed the draft programme of capital Integrated Transport Schemes (ITS) and capital and revenue maintenance expenditure for 2017/18 – 2018/19, under the "Highways forward programme 2017/18 – 2018/19" report. The capital funding was based on the budget set out in the Medium Term Financial Plan (MTFP) 2015-20 and the revenue budget assumed the same level of funding as received in 2016/17.
- 1.2 Under the "Highways forward programme 2017/18 – 2018/19" report presented to the Local Committee in March, the Local Committee authorised delegated authority to the Area Highway Manager, in consultation with the Local Committee Chairman and Vice-Chairman, to agree a revised programme of highway works for 2017/18 if there was a change in the Local Committee's devolved budget.
- 1.3 Following the reductions in the Local Committee's capital and revenue budget, as agreed by Cabinet on 28 March 2017, the Local Committee agreed the revised capital and revenue programme for 2017/18 under the "Highways

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forward programme 2017/18 – 2018/19” paper that was presented to the 22 June Local Committee.

1.4 This report provides information to the Local Committee on the progress of the capital and revenue highway works programme. It also provides information to the Local Committee regarding progress on road safety schemes and schemes that could be potentially funded (either wholly or in part) by developer contributions.

1.5 **Annex 1** provides updates on the Integrated Transport Schemes, road safety schemes, developer funded schemes and the parking review.

1.6 **Annex 2** provides an update on the Dorking Sustainable Transport Package (STP).

1.7 **Annex 3** provides a summary of the work carried out under the A24 Resilience Scheme.

## **2. ANALYSIS:**

### 2.1 Local Committee finance

The Mole Valley Local Committee has delegated highway budgets for the current Financial Year 2017-18 as follows:

- Capital: £36,000
- Revenue: £40,910
- **Total: £76,910**

In addition to the delegated highway budgets above, highway officers within the local area office are continuing to look for other sources of funding for schemes that have been identified within the Integrated Transport Scheme Programme. As a result funding has been secured from Section 106 developer funding for the provision of build outs to provide safer crossing points and to try to control parking outside Eastwick Infant and Junior schools.

The budgets delegated to Local Committee are in addition to budgets allocated at County level to cover various major highways maintenance and improvement schemes, including footway/carriageway resurfacing, the maintenance of highway structures including bridges and culverts and major drainage schemes.

### 2.2 Local Committee capital works programme

Progress on the approved Local Committee funded capital programme of highway works in Mole Valley is set out in **Annex 1**. It also provides an update on schemes being progressed using developer contributions, the Parking Review and the Dorking Transport Study.

### 2.3 Local Committee revenue works programme

**Table 1** shows the revenue programme for this financial year.

**Table 1 Agreed Revenue Maintenance Allocation 2017-18**

<b>Item</b>	<b>Allocation (£)</b>	<b>Comment</b>
Drainage / ditching works	£5,410	Regrading of carriageway and drainage in Coldharbour Common Rd
Tree & vegetation works	£0	
Parking	£5,000	Contribution to parking review.
Signs and road markings	£1,500	e.g Ice warning signs for Partridge Lane, Newdigate. Cycling prohibited sign for Vincent Lane.
Speed Limit Assessments	£1,000	Surveys carried out on A2003 Horsham Road and Punchbowl Lane.
Localism Initiative/Community Enhancement	£0	
Minor Maintenance Works (Community Gang)	£28,000	Various minor maintenance work, carried out following enquiries raised by the public/Members. Schemes identified by the Maintenance Engineer as needing to be carried out for highway safety are prioritised.
<b>TOTAL</b>	<b>£40,910</b>	

The revenue maintenance allocation for Mole Valley has been reduced from £196,601 (including Community Enhancement Funding) in 2016/17 to £40,910 in this financial year. As a result it is not possible to allocate Community Enhancements funding as in previous years. An allocation of £28,000 is provided for minor maintenance works such as cutting back hedges/vegetation, siding out verges and clearing trees. This allocation is managed by the maintenance engineer and works that are identified as needing to be carried out for highway safety are prioritised.

#### 2.4 Parking

An update on the parking review is provided in **Annex 1**.

#### **Other highway related matters**

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### 2.5 Customer services

The total number of enquiries received by Surrey Highways between January and June 2017 was 65,281, an average of 10,880 per month. When compared to the same period in 2016, there has been an 11% reduction in the number of enquiries received by Surrey Highways. The Service has been working hard to improve the information available to residents and customers to remove the need for them to contact us about routine matters and this reduction can be partly attributed to this work.

**Table 2** below shows the number of enquiries received between January-June 2017 compared to the number received during the same period in 2016.

**Table 2 Customer Enquiries**

<b>Period</b>	<b>Total enquiries (no.)</b>	<b>Average no. of enquiries per month</b>
Jan-June 2016	73,632	12,272
Jan-June 2017	65,281	10,880

For Mole Valley specifically, 7317 enquiries have been received since January of which 3235 (44%) were directed to the local area office for action, of these 89% have been resolved. This response rate is below the countywide average of 94%.

For the first half of 2017, Highways received 197 Stage 1 complaints of which 11 were for the Mole Valley area. These complaints were mainly in regards to procedures and service delivery. In addition two stage 2 complaints were received and the service was found to be at fault in one of these. One complaint was referred to the Local Government Ombudsman but they found no fault with the service.

The Service has recently undergone its annual Customer Service Excellence review. This is undertaken by an independent, external body licensed by the Cabinet Office. This recognised the continued improvements that have been made and has recommended retention of the Customer Service Excellence award for a further three years. The assessment highlighted a number of areas of best practice including *“the investment in time to keep the roadworks information updates. The clarity and customer focused language used has assisted in Surrey being the most accessed area nationally on [www.roadwork.org](http://www.roadwork.org).”* Members can sign up via the website to receive email alerts for works in their area. Surrey Highways & Transport is using two schemes; Runnymede Roundabout and drainage scheme on the A22 to trial the use of proactive messaging. Customers can register to receive updates during the course of the works rather than having to contact Surrey Highways direct or check the website for the latest position. If successful it is intended to roll this out to all major schemes.

### 2.4 Major schemes

As well as the work being carried out under the delegated budget, major scheme work is also being carried out in Mole Valley, including the Dorking

STP and the Wider Network Benefits Scheme. An update on the progress of the Dorking STP can be found in **Annex 2** of this report.

The Wider Network Benefits Scheme is a package of measures to help manage Surrey's road network and respond to the challenges caused by traffic congestion. The Wider Network Benefits scheme aims to expand and upgrade the traffic management systems on the primary road network which will help to improve traffic flow during congestion and journey time reliability.

The Wider Network Benefits Scheme is made up of different Intelligent Transport Systems (ITS) measures. The introduction of these measures can deliver noticeable benefits for Surrey through swifter responses to incidents and improved journey time reliability for all vehicles using the roads, as well as improvements in safety, reductions in pollution and more accurate real time travel information.

The ITS measures that are to be installed as part of the Wider Network Benefits Scheme include average speed cameras on a section of the A24. A separate report regarding this work is included in a separate report to this Local Committee.

Additional measures include the installation of VMS signs and CCTV cameras, and work to install these measures will be starting in mid-September. A number of ANPR cameras have already been installed as part of the Wider Network Benefits Scheme, however 6 cameras are still to be installed. Work has also started on developing the journey time monitoring system and the operation of traffic signals were amended in August. All elements of the Wider Network Benefits Scheme are expected to be complete by March 2018.

## 2.5 Centrally funded maintenance

The Operation Horizon Team programmes of major maintenance works for 2017-18 for the Mole Valley area are now published on Surrey County Council's website here:

<https://www.surreycc.gov.uk/roads-and-transport/highways-information-online/horizon-highway-maintenance-investment-programme>

The major maintenance works to be carried out in Mole Valley in 2017-18 include road surface treatment/maintenance work, the maintenance of highway structures such as bridges, culverts and embankments and major drainage schemes.

## 2.6 Road safety

The Road Safety Working Group meets every 6 months to review personal injury collision data provided by Surrey Police. The Road Safety Working Group is attended by Surrey County Council Road Safety Engineers, Surrey County Council Highway Engineers and Surrey Police. An update on road safety schemes that have been identified by the Road Safety Working Group and are being progressed by the Road Safety Team is provided in **Annex 1**.

## 2.7 Passenger Transport

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Surrey County Council applied for funding from the Coast to Capital Local Enterprise Partnership for the Dorking Sustainable Transport Package (STP), the aim of this package of schemes is to improve sustainable travel options in Dorking. Funding was granted in 2016.

To improve sustainable travel options in Dorking, works have been carried out to allow shared pedestrian and cycle use between Dorking Main and Dorking Deepdene station. Work has also been carried out to improve bus stop facilities at Dorking Main railway station, and the installation of a road table at the junction of Station Approach and Lincoln Road has resulted in easier pedestrian and cycle access into Dorking Main station.

An update on the progress of the Dorking STP is in **Annex 2**.

### 2.8 Other key information, strategy and policy development

An update on the Dorking Transport Study is included in **Annex 1**.

## **3. OPTIONS:**

- 3.1 No options to consider at this stage. Officers will revert to the Chairman, Vice Chairman and Divisional Member or indeed the Committee as appropriate, whenever preferred options need to be identified.

## **4. CONSULTATIONS:**

- 4.1 In August consultation was carried out on the Integrated Transport Scheme to install a table-top road hump in St. John's Road, Leatherhead at the junction with Poplar Road and the entrance to the Leatherhead Community Hospital. The consultation was carried out in line with Surrey County Council's "Consultation for Local Highway Improvement Schemes; Officer Good Practice Guide". Officers will discuss the outcome of this consultation with the Chairman (who is also the Divisional Member for this area) and Vice Chairman.

## **5. FINANCIAL IMPLICATIONS:**

- 5.1 The financial implications of this paper are detailed in section 2 above.

Budgets are closely monitored throughout the financial year and monthly updates are provided to the Local Committee Chairman and Vice-Chairman. The Local Committee has put in place arrangements whereby monies can be vired between different schemes and budget headings.

## **6. WIDER IMPLICATIONS:**

<b>Area assessed:</b>	<b>Direct Implications:</b>
Crime and Disorder	No significant implications
Equality and Diversity	No significant implications
Localism (including community	No significant implications

involvement and impact)	
Sustainability (including Climate Change and Carbon Emissions)	No significant implications
Corporate Parenting/Looked After Children	No significant implications
Safeguarding responsibilities for vulnerable children and adults	No significant implications
Public Health	No significant implications

## **7. CONCLUSION AND RECOMMENDATIONS:**

- 7.1 Progress on the programme of Integrated Transport Schemes, road safety schemes, developer funded schemes and the parking review is set out in section 2 and **Annex 1** of this report.
- 7.2 Section 2 also outlines the work being carried out on major scheme projects and centrally funded maintenance schemes. The Local Committee is also asked to note the content of **Annex 2** to this report which sets out progress on the Dorking STP.
- 7.3 The Local Committee is also asked to note the summary of works carried under the A24 Resilience Scheme in **Annex 3** of this report.

## **8. WHAT HAPPENS NEXT:**

- 8.1 The Area Team Manager will work with Divisional Members, the Chairman and Vice-Chairman to deliver this Financial Year's Divisional Programmes, as set out under section 2.1 to 2.3 of this report and detailed under Annex 1.

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### **Contact Officer:**

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### **Consulted:**

Not applicable.

### **Annexes:**

Annex 1 – Summary of progress  
 Annex 2 – Dorking STP update.  
 Annex 3 – A24 Resilience Scheme summary

### **Background papers:**

- Report to Mole Valley Local Committee, 1<sup>st</sup> March 2017, Highways Forward Programme 2017/18 – 2018/19
- Report to Mole Valley Local Committee, 22<sup>nd</sup> June 2017, Highways Forward Programme 2017/18 – 2018/19

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